EL PASO COUNTY HOSPITAL DISTRICT
SUMMARY OF FINANCIAL ASSISTANCE POLICIES

This hospital, University Medical Center of El Paso, offers assistance to patients who need help paying for medical care. To determine if you are eligible for this financial assistance, you must submit an application to the hospital. This application contains information about your income, your property, the members of your household, your other insurance coverage, and whether you live in El Paso County. You will not receive assistance if you do not submit a complete application within 270 days of the first hospital bill you receive after you are discharged from the hospital.

If your income is less than 100% of the federal poverty limit, you may qualify for the HealthCARE Options program. In this program, the hospital will provide free medical care to you, as long as the care is covered by the program.

If your income is between 100% and 200% of the federal poverty limit, you may qualify for the CARE +Plus program. In this program, you will be responsible for co-payments for eligible medical care you receive, but you will not be required to pay the rest of the cost. The size of the co-payments depends on the type of medical care you received, your income, and the number of people in your household.

Even if your income is more than 200% of the federal poverty limit, you may still qualify for a discount on your hospital bill, depending on how large your bill is compared to your income.

If you are eligible for any of this financial assistance, and if the hospital provides you with emergency care, or other medically necessary care, then the hospital will not charge you more for that care than the hospital charges people who have insurance.

You can get a free copy of the hospital's financial assistance policy, and a free copy of the application form, in the following ways:

- You can visit the hospital's website at http://www.umcelpaso.org/billhelp;
- You can call the Patient Financial Services office at (915) 521-7900; or
- You can talk to hospital staff in the Patient Financial Services office, located in the registration area near the main entrance of the hospital building.

If you have questions about financial assistance, you can contact the hospital's Patient Financial Services office for more information. You can also get free Spanish copies of this document, the financial assistance policy, and the application form.

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