Insurance and Billing

Financial assistance

Payment policy

Texas Children's Hospital will bill your health insurance company for your child's hospital stay. See our list of health plans accepted by Texas Children's Hospital. You will receive a statement for any portion that is your responsibility.

If your child is not covered by insurance, you will need to pay the bill or make payment arrangements. You can pay by cash or check, or with Visa, Discover, American Express or MasterCard credit cards. Learn more about paying your bill.

You can download copies of our collections policy in English or Spanish.

Financial assistance policy (FAP)

As part of our commitment to our patients and their families, we ensure that all families are notified of our financial assistance policy and the availability of government or hospital-sponsored programs if financial assistance is needed.

Texas Children's has a team of specially trained financial counselors, available Monday through Friday, to help families understand the financial assistance policies and the requirements for assistance, and to help them apply and qualify for coverage programs and/or hospital assistance.

The team includes members who are fluent in English and Spanish, with additional multi-lingual specialists provided through the hospital's extensive translation services.

Overview

Eligibility requirements

How to apply for financial assistance

Contact us

Financial counseling

Financial assistance policy, application and reference documents

Take the next step

Learn more

For professionals

Support Texas Children's

Appointments

Contact Texas Children's

Texas Children's

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