Nemours has a number of service regions. Selecting your region will help us show you the right contact information and the most relevant content for you.

- ○ Delaware Valley/Philadelphia
- ○ Florida
- ◉ All Regions

Apply Region



CONTACT US

Financial Assistance Department

(844) 551-2065

Hours: Monday–Friday, 8 a.m. to 4:30 p.m.

At Nemours Children's, we want to help you any way we can, including assisting you in the financial aspects of your child’s care. We want to make this part of the process easier, so you can focus on more important things — like helping your child feel better.

We have financial counselors on-site to help you:

- Design an interest-free payment plan you can afford
- Identify and apply for available state and federal assistance, like the Children's Health Insurance Program (CHIP)
- Apply for funds through Nemours Financial Assistance Program
- Determine Medicaid eligibility and assist with Medicaid enrollment

Nemours Financial Assistance Program

If you can't afford private health insurance, and you don't qualify for state or federal government health care programs, you might be eligible for Nemours-funded financial assistance. It's our policy to provide care, either at a discounted rate or at no charge, for those patients who participate in the Nemours Financial Assistance Program (NFAP). NFAP plan not only applies to hospital charges, but also applies to physician services as well.

Program Eligibility and Application Guidelines

The Nemours Financial Assistance Program (NFAP) is based on income level and other circumstances. Families must apply for all applicable state and/or federal aid programs before qualifying for the NFAP.

If a family receives a discount through NFAP, the discounted rate (percentage) the family receives is applied to total gross charges. Failure to make scheduled payments may result in disqualification from NFAP. Families must recertify their participation in NFAP annually.

- View the full Nemours Financial Assistance Program Policy and Application English (PDF) | Spanish (PDF)
- View the plain language summary English (PDF) | Spanish (PDF)

Nemours offers several financial assistance programs — some apply to specific medical conditions, others discount or lower the cost of Nemours medical services. Nemours financial counselors will be able to help guide you through the application process.

Medicaid Enrollment

Medicaid is the largest health insurer in the United States, providing coverage for a full range of medical services for eligible children and families. Each state determines its own benefit packages and eligibility requirements based on the state's needs and federal guidelines.

Medicaid provides all medically necessary care for children including primary, specialty and emergent care.

This includes:

- Doctor visits
- Hospital visits
- Well-baby visits
- Well-child visits and treatments
- Immunizations
- Dental care

Your Nemours financial counselor will give you more information, and can help you enroll in Medicaid.

Helpful Financial Resources

Nemours KidsHealth.org

For more information about covering the cost of health care, visit KidsHealth®.

- How to Find Affordable Health Care

Trusted Websites

- Center for Medicaid
- Children's Health Insurance Program (CHIP)

Flyers & Pamphlets

Delaware Valley

- Oh Baby: How to Add a Newborn to Insurance or Medicaid
  English (PDF) | Spanish (PDF) | Haitian Creole (PDF)

Florida

- Oh Baby: How to Add a Newborn to Insurance or Medicaid
  English (PDF) | Spanish (PDF)

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