Financial Assistance Program

Memorial Hermann Health System's Financial Assistance Policy and Admissions Policy govern how financial assistance is provided. On the basis of these policies, a determination will be made regarding a patient's eligibility for financial assistance.

Payment from all other possible payment sources must be exhausted before a patient can be considered for the financial assistance program. For patients who do not have insurance coverage, alternate funding and payment plan options may be available. Our staff or contracted agents work with patients to identify potential options.

Financial assistance may be available to patients who do not have the means to pay for their health care expenses and do not qualify for any government or other programs. A patient may qualify for Financial Assistance based on federal poverty guidelines.

To be considered for this program, patients are required to provide financial information for the household by completing a Financial Information Form along with supporting documentation. To verify income, the most current Federal Income Tax Return should be provided. Other pieces of supporting documentation may be requested in addition to or instead of the Tax Return, including: Last two Employer paycheck stubs, written documentation from income sources, and a copy of all bank statements for the last three months. Memorial Hermann reserves the right to review an applicant's credit report, property tax records, and/or other public or personal documents prior to a determination regarding program eligibility. **Please see policy for specific locations and services covered by our Financial Assistance Policy. Not all locations and services listed on our website are covered by th Financial Assistance Policy.**

To request a Financial Information Form, please contact our Customer Service Department at **(713) 338-5502** or see the forms section below.

Providers Not Covered Under MHHS's Financial Assistance Policy

- **Provider list** (CSV format)
- **Provider list** (HTML format)

Forms

Amharic

- የፋይናንስ እርዳታ ፖሊሲ
- በቀላል ቋንቋ የተዘጋጀ አጭር መግለጫ
- የገንዘብ ድጋፍ ማመልከቻ
- የታካሚ የገንዘብ ድጋፍ ማጠቃለያ
- የፋይናንስ መረጃ ቅፅ እና ማመልከቻ
- የክፍያ አጠያየቅ እና አሰባሰብ ፖሊሲ

Arabic

- سياسة شركة ميموريال هيرمان للرعاية الصحية
- المستند أ حساب المبالغ المفوترة بشكل عام
- المستند ب المبادئ التوجيهية الفيدرالية لتعريف الفقر
- ملخص الإلعانة املالية امللُقدمة للمريض
- استمارة معلومات مالية
- سياسة تحرير الفواتير والتحصيل
- 5197-846 (800) خدمات الترجمة Client ID: 555004

Bengali

- আর্থক সাহাযয্ নীত
- প্লেইন ল্যাঙ্গুয়েজ সামারি
- আর্থক সাহোযর আোবদন

- লন্ড্রি অযান্ড কালিকিল্স পলিলস

Chinese

- 財務援助政策
- 附表A - 一般計費金額計算
- 附表B - 聯邦貧困層級指引
- 患者財務 援助摘要
- 財務援助申請
- 收費與收款政策
- 翻譯服務 Mandarin **855-670-9799** Client ID: 555004
- 翻譯服務 Cantonese **855-745-1360** Client ID: 555004

English

- Financial Assistance Policy
- Memorial Hermann Hospital Facilities
- Amounts Generally Billed
- Federal Poverty Guidelines
- Patient Financial Assistance Summary
- Financial Assistance Application
- Billing and Collection Policy
- Translation Services **(713) 338-5502**

Español

- Política de Asistencia Financiera
- Cálculo de los Importes Generalmente Facturados
- Lineamientos Federales De Pobreza
- Resumen de Asistencia Financiera del Paciente
- Solicitud de Ayuda Económica
- Política de Facturación y Cobro
- Servicios de traducción **(855) 583-2102** Client ID: 555004

Farsi

- سیستم سیاست بهداشتی مموریال هرمان
- محاسبه مبالغ معمول صورتحساب A مدرک
- دستورالعملهای فدرال فقر B مدرک
- خالصه کمک مالی به بیمار
- فرم اطلاعات مالی / درخواست کمک مالی
- سیاست صدور صورتحساب و وصول
- خدمات ترجمه (855) 745-1355 Client ID: 555004

Formosan

- 財務協助政策
- 患者財務協助摘要
- 財務協助申請書
- 計費及收款政策

French

- Politique d’aide financière
- Annexe A – Calcul des montants généralement facturés
- Annexe B – Directives fédérales sur la pauvretév
- Présentation de l’Assistance Financière des Patients
- Demande d'aide Financière
- Politique de Facturation et de Recouvrement
- Services de traduction (800) 892-0564 Client ID: 555004

German

- Beihilferichtlinie
- Anhang A – Berechnung der normalerweise berechneten Beträge
- Anhang B – Federal Poverty Guidelines
- Finanzielle Unterstützung für Patienten – Übersicht
- Antrag auf finanzielle Unterstützung

- Richtlinie zu Rechnungsstellung und Inkasso
- Übersetzungsdienstleistungen (855) 745-1356 Client ID: 555004

Gujarati

- મેમોરિયલ હિર્મન હલ્થે સિસ્ટમ નીસિ
- પુરાવો A - બિલની સામાન્ય રકમની ગણતરી
- પુરાવો B - સંઘીય ગરીબીના નનર્દેશો
- દર્દી માટેઆર્થિક સહાયતાનો સાર
- નાણાકીય સહાય એપ્લિકેશન
- લિલલિંર્ અને વસૂલાતની નીનત
- ભાષાંતર સેવા (855) 745-1357 Client ID: 555004

Hindi

- वित्तीय सहायता पॉलिसी
- प्रतिदर्श A - सामान्यिः बिल की गई राशयोंँ की गणना
- प्रतिदर्श B - संघ तिर्शिा ददरातिदेर्
- रोगी वित्तीय सहायता सारांश
- वित्तीय सहायता ओिदनपत्र
- त्रबशलिंग एविं सिंग्रहण ितत
- अनुवाद सेवाएं (855) 745-1354 Client ID: 555004

Igbo

- Ụkpụrụ Enyemaka Ego
- Ego onye ọrịa Nchịkọta enyemaka
- Enyemaka Enyemaka Ego
- Nchịkọta Enyemaka Ego nke Ndidi
- Informationdị Ozi Ego na Ngwa
- Iwu ịgba-ụgwọ na nnakọta

Japanese

- 資金援助方針
- 通常請求額計算
- 連邦貧困ガイドライン
- 患者資金 援助要旨
- 費用補助申請書
- 請求および回収ポリシー
- 翻訳サービス **(855) 745-1359** Client ID: 555004

Korean

- 재정 지원 정책
- 증빙 서류 A - 일반 청구 금액(AGB) 계산
- 증빙 서류 B - 연방 빈곤 지침
- 환자 재정 지원에 관한 요약 안내
- 재무 정보 양식 / 재정 지원 신청서
- 청구 및 추심 정책
- 번역 서비스 **(855) 751-2050** Client ID: 555004

Kru

- Win Nyati Wonwɔ̀ nêɛ nɛ̀ Î Po-êa-lɛ̀ Gbà kɔ́ Wlijɛ́ -á Bò Mamá ɛ́ Fuɛ
- Dɛ Tɔnêɛ A- Wlɨ́ Tìèn nɛ̀ Î a Tla-êa Wâ, i-á Bòti Kɔkɔɛ
- Dɛ Tɔnêɛ B- Blɔ́h-á Kɛ̀nyɔ+-á Dɛ+ Nɛ̀ I Tûa-ɔ́ ti, I a Mulîa bɛ̂ yɛ̀a Ɛ Tɔnê kà nɛ̀ Nyigbe-á Ti Jaklá+ Jejɛ̀ɛ́ Bɛ́a
- Tèh nɛ̀ î Po-êa-lɛ̀ Gbà kɔ́ Wlɨ́ Tlatlaɛ tajì Wlɨ́ Slanslaɛn-á Tèh Fuɛ
- DIFLỌ́H NÈ Ê A WLUÎA-Ọ́ WLIJɛ́-Á TÈH FUɛ́ / NYLÈ POLÊ CLÈHDÊ KỌ́ WLIJɛ́-Á BỌ̀ MAMÁɛ́ BỌ̀Dɛ

Laotian

- ນະໂຍບາຍການຊ່ວຍເຫຼືອດ້ານການເງິນ
- ການຄິດໄລ່ຈໍານວນເງິນທີ່ຄວນໃບບິນຫົວໄປ
- ຄູ່ມືກ່ຽວກັບຄວາມທຸກຍາກຂອງລັດບານກາງ
- ລວມການຊ່ວຍເຫຼືອ ດ້ານການເງິນໃຫ້ແກ່ຄົນເຈັບ

- ແບບຟອມຂໍ້ມູນທາງດ້ານການເງິນແລະການນຳໃຊ້
- ນະໂຍບາຍກ່ຽວກັບການອອກບິນເກັບເງິນ ແລະ ການເກັບເງິນ
- ບໍລິການແປພາສາ (855) 869-9088 Client ID: 555004

Malayalam

- സാമ്പത്തിക സഹായ നയം
- സാമ്പത്തിക സഹായം ബ്രോഷർ
- സാമ്പത്തിക സഹായം ഫോം
- രോഗിയുടെ സാമ്പത്തിക സഹായ സംഗ്രഹ
- സാമ്പത്തിക വിവര ഫോമും അപേക്ഷയും
- ബില്ലിംഗും കളക്ഷനുകളും

Nepali

- आर्थक सहायता नीत
- सरल भाषा सारांश
- सहायता आवेदन
- बिरामी आर्थिक सहयोग सारांश
- वित्तीय जानकारी फारम र अनुप्रयोग
- बिलिंग और संग्रह

Mon-Khmer

- គោលនយោបាយសពីជំនួយហិរញ្ញវត្ថុ
- សេចក្តីសង្ខេបអំពីជំនួយ
- ទម្រង់បបទព័ត៌មានហិរញ្ញវត្ថុ,
- ហិរញ្ញវត្ថុ,អ្នកជំងឺសេចក្តីសង្ខេបអំពីជំនួយ
- វិក័យប័ត្រនិងការប្រមូល

Portuguese

- Política de assistência financeira
- Resumo de assistência financeira para pacientes

- Solicitação de Assistência Financeira
- Resumo de assistência financeira ao paciente
- Formulário e inscrição de informações financeiras
- Política de faturação e cobrança

Russian

- Политика финансовой помощи
- Приложение A — Расчет средней суммы счеBusiness Assistanceта
- Приложение B – Федеральный прожиточный минимум
- Краткое изложение Программы финансовой помощи пациентам
- Заявление на получение финансовой помощи
- Политика выставления счетов и сбора платежей
- Переводческие услуги (855) 745-1358 Client ID: 555004

Tagalog

- Patakaran sa Pinansyal na Tulong
- Pagkalkula sa Mga Halagang Karaniwang Sinisingil
- Mga Alituntunin sa Kahirapan ayon sa Pederal
- Buod ng Tulong Pinansyal ng Pasyente
- Form ng Impormasyon at Aplikasyon sa Pananalapi
- Patakaran sa Paniningil at Pangongolekta
- Mga Serbisyo sa Pagsasalin (800) 892-0549 Client ID: 555004

Telugu

- ఆర్థిక సహాయ విధానం
- రోగి ఆర్థిక సహాయ సారాంశం
- ఫైనాన్షియల్ అప్లికేషన్ ఫారం
- రోగి ఆర్థిక సహాయ సారాంశం
- ఆర్థిక సమాచార ఫారం మరియు దరఖాస్తు
- బిల్లులు మరియు సేకరణలు విధానం

Thai

- นโยบายความช่วยเหลือด้านการเงิน
- สรุปบริการช่วยเหลือ ด้านการเงินแก่ผู้ป่วย
- แบบฟอร์มทางการเงินและการสมัคร
- สรุปความช่วยเหลือทางการเงินของผู้ป่วย
- แบบฟอร์มข้อมูลด้านการเงินఅ
- นโยบายการเรียกเก็บเงินและกแบบฟอร์มทางการเงินและการสมัครารเรียกเก็บหนี้

Urdu

- مالیاتی اعانت کی پالیسی
- عام طور پر بل کردہ رقم کا حساب A شہادتی اشیاء
- غربت کے وفاقی رہنما خطوط B شہادتی اشیاء
- مالیاتی اعانت کا خالصہ برائے مریض
- مالیاتی معلومات فارم / مالیاتی اعانت کی درخواست
- بلنگ اور وصولی کی پالیسی
- 1716-873 (800) ترجمہ کی خدمات Client ID: 555004

Vietnamese

- Chính Sách Hỗ Trợ Tài Chính
- Phụ Lục A - Tính Toán Các Khoản Thường Phải Trả
- Phụ Lục B – Quy Định Mức Nghèo Liên Bang
- Tóm Tắt Hỗ Trợ Tài Chính Cho Bệnh Nhân
- Đơn Xin Hỗ Trợ Tài Chính
- Chính Sách Thanh Toán và Thu Nợ
- Dịch vụ Dịch thuật (855) 583-2103 Client ID: 555004

Yoruba

- Òfin Ìrànlọ́wọ́ Owó
- Ìsọníṣókí Ìrànlọ́wọ́ Owó Aláìsàn
- Iwe ifowopamọ owo-owo

- Lakotan Iranlọwọ Ịsowo Alaisan
- Fọọmu Alaye Owo ati Ohun elo
- Òfin Ìdíyelé àti Gbígbà

Key Community Health Assessment Findings

To prioritize the needs of the community, Memorial Hermann conducts Community Health Needs Assessments (CHNAs) for each of its hospitals every three years.

The qualitative and quantitative data collected includes a careful review of the most current health data available and input from numerous community focus groups as well as community representatives with special knowledge of public health on prioritizing community health needs and health care initiatives.

The resulting Strategic Implementation Plans (SIPs) set hospital-specific goals, objectives and strategies that address each facility's specific service area and populations served. CHNAs and SIPs are available for the following facilities:

- Memorial Hermann-Texas Medical Center
- Memorial Hermann Katy Hospital
- Memorial Hermann Greater Heights Hospital
- Memorial Hermann Southwest Hospital
- Memorial Hermann The Woodlands Medical Center
- Memorial Hermann Rehabilitation Hospital – Katy
- Memorial Hermann Surgical Hospital First Colony
- Memorial Hermann Memorial City Medical Center
- Memorial Hermann Northeast Hospital
- Memorial Hermann Southeast Hospital
- Memorial Hermann Sugar Land Hospital
- TIRR Memorial Hermann
- Memorial Hermann Surgical Hospital Kingwood

‹ Financial Care

Patient Services

Patient Services

About You. For You. Advancing Health Equity.

Advance Directives

Financial Care

Financial Care

Accepted Insurance

Financial Assistance Program

Good Faith Price Estimates and Financial Resources

Forms and Documents

Request an Itemized Statement

Good Faith Price Estimates and Financial Resources

Health Management Services

Medicare Patients

Prepare for Your Visit

Register for Your Visit

Request Medical Records

Your Outpatient Visit

Your Surgery

Visitor Services

International Services

Patient Stories

Classes and Events

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