El Paso Health
HEALTH PLANS FOR EL PASOANS. BY EL PASOANS.

HealthCare Options

HealthCARE Options is a targeted benefit plan designed primarily for the adult indigent population.

This plan targets the El Paso County residents that are at or below 100% of the poverty level and are not receiving similar benefits through Medicaid, Medicare, CHIP or other programs. Benefits include primary care services such as physician office visits, in-network specialist care, office-based labs and x-rays.

View and download the Health Care Options Member Handbook here.
Use the HealthCare Options Provider Directory Search here.

For more information on how to qualify for HealthCARE Options

Call 915-532-3778

Toll Free at 1-877-532-3778

HCO Updates

El Paso Health

1145 Westmoreland Drive
El Paso, TX 79925-5615

Call us at **915-532-3778** STAR/CHIP
Outside El Paso **1-877-532-3778** STAR/CHIP

Call us at **1-833-742-3127** STAR+PLUS

Hours of Operation
8:00 A.M. – 5:00 P.M. MST

Facebook

Instagram

The information posted on this website may be available in other formats such as large print, Braille, and audio. You can request the materials in other formats by calling Member Services at 1-877-532-3778.

General Info

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Career Opportunities

For current job openings at El Paso Health click here.

Important Info

Important Phone Numbers

Statement of Non-Discrimination

Members Rights and Responsibilities

Paper Claim Submissions

El Paso Health - Claims

P.O. Box 971370

El Paso, TX 79997-1370

General Correspondence

P.O. Box 971100

El Paso, TX 79997-1100

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ACCREDITED

Medicaid Health Plan

Expires: 05/01/2027

You can also report fraud, waste and abuse directly to the Texas Office of Inspector General.

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