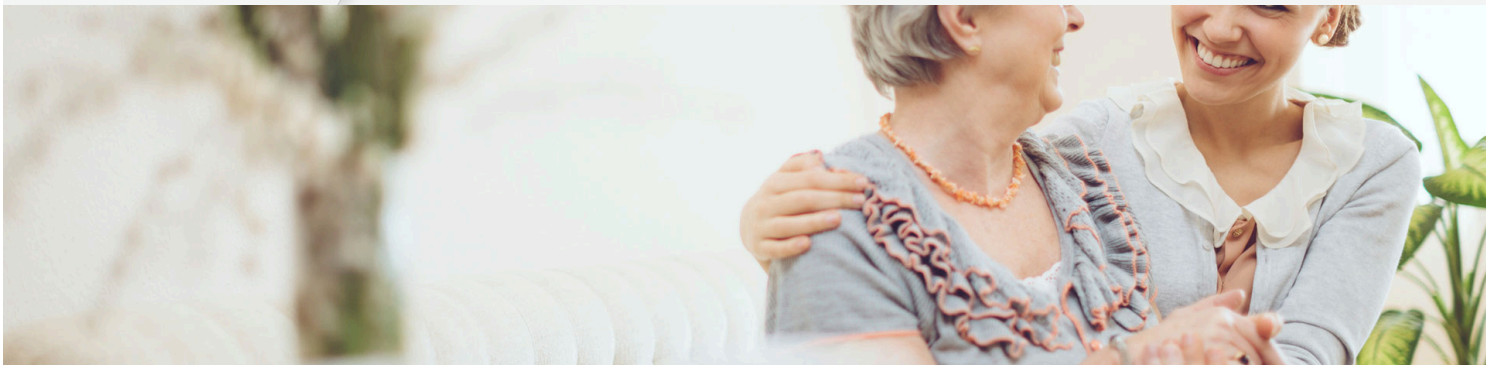


Financial Assistance

Do You Need Financial Assistance?

CHRISTUS Health is a Catholic, faith-based, non-profit health care system dedicated to improving the health of the people in the communities it serves. Because of this, CHRISTUS Health has a policy in place to provide care for patients in need of financial assistance. Patients with family incomes at or below 300 percent of applicable federal poverty guidelines are eligible for charity care. In addition, patients with significant medical bills and income above 300 percent of applicable federal poverty guidelines may be eligible for charity care as well. To qualify for charity care, you will need to apply for financial assistance and provide proof of income.

Patients who are unable to pay for all or a portion of their treatment may apply for charity care by talking with a financial counselor at a CHRISTUS hospital. These counselors will first help you apply for government assistance if you are eligible. Enrolling in government programs is best, as they may help you improve your health by providing things like preventative care in order to identify diseases and chronic conditions early. To speak to a financial counselor, please contact your local facility. (You can use the facility finder below to locate contact information). CHRISTUS hospitals post notices about the Charity Care Program in their Emergency Departments and Business Offices, including how a patient may apply for charity care.

For more information about charity care and our commitment to increasing access to health care for the uninsured and underserved, please visit the Community Health section of our website.

Partnering to Help You

CHRISTUS partners with Elevate Patient Financial Solutions to provide free financial advocacy for patients who do not have medical insurance. We will work with patients to identify what assistance may be available to them for medical bills.

You may have been referred to Elevate Patient Financial Solutions if you received care from CHRISTUS without insurance, or if a financial counselor identified you may need more insurance coverage.

Contact Elevate Patient Financial Solutions

- San Antonio and Surrounding Areas
- Corpus Christi and Surrounding Areas
- Beaumont and Surrounding Areas
- Texarkana and Surrounding Areas
- Louisiana
- Tyler and Surrounding Areas
- Longview and Surrounding Areas
- Alamogordo and Surrounding Areas

Santa Fe and Surrounding Areas

Plain Language Summary

Financial Assistance Policies

Financial Assistance Applications

Resources & Information Per Location

CABRINI | CHRISTUS CHILDREN'S | COUSHATTA

CHRISTUS St. Frances Cabrini

3330 Masonic Drive

Alexandria, Louisiana 71301

318-487-1122

List of Providers Accepting and Not Accepting Charity Care

FIND A DOCTOR OR LOCATION

REQUEST MEDICAL RECORDS

PAY BILL

LOG INTO MYCHRISTUS

CHRISTUS Health

CONTACT US

(469) 282-2000

CHRISTUS Health
5101 N. O'Connor Blvd

Irving, TX 75039

FOLLOW US ON SOCIAL MEDIA

CONNECT WITH CHRISTUS →

Careers

Community Involvement & Commitment

Community Needs

Foundations

CHRISTUS Fund

Our CHRISTUS Ministries

Our Mission, Values & Vision

News

Become A Supplier

Volunteer

Your Health

GET CARE →

Get Care

Find A CHRISTUS Location Near You

Services & Specialties

Virtual Care

Clinical Trials

Health Risk Assessments

Spiritual Care

Medical Records

PLAN CARE →

MyCHRISTUS

FOR PROVIDERS →

Recruitment

Pay Your Bill Online

Financial Assistance Options

CHRISTUS Networks

Patient Rights & Safety

Visitor Guidelines

Advance Care Planning

Research

Academics

ACO Portal

Groups & Offices

Alerts & Communications

Programs & Services

Resources & Events

Nursing

Careers At CHRISTUS | Price Transparency | Privacy & Patient Rights | Notice Of Non-Discrimination | Terms Of Use

© 2026 CHRISTUS Health

The terms "CHRISTUS" or the "Company" as used in this website refer to CHRISTUS Health and its subsidiaries or affiliates, unless otherwise stated or indicated by context. The term "facilities or ministries" refers to entities owned or operated by subsidiaries or affiliates of CHRISTUS Health. References herein to "CHRISTUS associates" or to "our associates" refer to associates of subsidiaries or affiliates of CHRISTUS Health.