Financial Assistance – Plain Language Summary

Financial Assistance Offered: Copper Queen Community Hospital(CQCH) offers financial assistance, under its Financial Assistance Policy, to eligible patients unable to pay for emergency or other medically-necessary care. An individual that is eligible for financial assistance cannot be charged more than the amounts generally billed for emergency or other medically-necessary care.

Eligibility Requirements and Assistance Offered: Eligibility for financial assistance is based on many factors including the nature of the condition and care required, insurance coverage or other sources of payment, income, family size, assets, and on the United States national poverty guidelines. When total household income is less than 200% of the United States national poverty level, a 100% discount from gross hospital charges will be applied. For CQCH clinics, if the household income is 100% or less, only a $10.00 copay will be applied. Please see all other discounts based on poverty levels below.

Copper Queen Community Hospital Sliding Fee Scale						
Family Unit Size	**Poverty Guideline**	20% Pay	40% Pay	50% Pay	60% Pay	75% Pay
	100%	125%	150%	175%	200%	201%
1	$15,960	$19,950	$23,940	$27,930	$31,920	$32,080
2	$21,640	$27,050	$32,460	$37,870	$43,280	$43,496
3	$27,320	$34,150	$40,980	$47,810	$54,640	$54,913
4	$33,000	$41,250	$49,500	$57,750	$66,000	$66,330
5	$38,680	$48,350	$58,020	$67,690	$77,360	$77,747
6	$44,360	$55,450	$66,540	$77,630	$88,720	$89,164
7	$50,040	$62,550	$75,060	$87,570	$100,080	$100,580
8	$55,720	$69,650	$83,580	$97,510	$111,440	$111,997

Financial Assistance Thresholds					
Family Unit Size	**Poverty Guideline**				
	100%	125%	150%	175%	200%
1	$15,960	$19,950	$23,940	$27,930	$31,920
2	$21,640	$27,050	$32,460	$37,870	$43,280
3	$27,320	$34,150	$40,980	$47,810	$54,640
4	$33,000	$41,250	$49,500	$57,750	$66,000
5	$38,680	$48,350	$58,020	$67,690	$77,360
6	$44,360	$55,450	$66,540	$77,630	$88,720
7	$50,040	$62,550	$75,060	$87,570	$100,080
8	$55,720	$69,650	$83,580	$97,510	$111,440

Patients seeking financial assistance must comply with the Financial Assistance application process. This includes submitting the patient's confirmation of income, verification of SSN and/or date of birth, verification of residency (utility bill, mortgage statement, etc).
And completing the application process for all available sources of assistance, including state subsidized care (Medicaid).

How to Apply for Assistance and What is Eligible for Assistance: The patient or any person involved in the care of the patient, including a family member or provider, can express financial concerns at any point. The patient or responsible party will then need to complete a financial assistance application to determine qualification for financial assistance. Applications will be accepted throughout the 10 day application period. Financial assistance is limited to medical care provided at a CQCH location by CQCH medical personnel. Expenses such as travel, food, lodging, and durable medical equipment are not covered under Financial Assistance.

Where to Obtain Copies, Submit Documents and Contact Information: CQCH Financial Assistance Policy, Financial Assistance Application, and Plain Language Summary, and Amount Generally Billed(AGB) calculation description are available free of charge at https://cqch.org, by calling (520)432-6458, or by writing to:

Copper Queen Community Hospital
Attn: Patient Advocate
101 Cole Ave.
Bisbee, AZ 85603

Locations:

Copper Queen Community Hospital
101 Cole Ave
Bisbee, AZ 85603
(520)432-5383

Copper Queen Community Hospital- Douglas ED
100 5th St
Douglas, AZ 85607
(520)805-6800

Copper Queen Bisbee RHC
7 Bisbee Rd
Bisbee, AZ 85603
(520)432-2042

Copper Queen Palominas RHC
10524 AZ-92
Hereford, AZ 85615
(520)366-0300

Copper Queen Douglas RHC
100 5th St
Douglas, AZ 85607
(520)805-6800

Copper Queen Tombstone RHC
7 N San Diego St
Tombstone, AZ 85638
(520)432-2042

Copper Queen Community Hospital Business Office
101 Cole Ave
Bisbee, AZ 85603
(520)432-6458